

Terms of Hire

Your standard order will be on hire to you for 3 / 5 days; any extra time required may incur extra charges but these can be discussed at the time of your order. When your order is placed with plate to date you will be asked to secure it with a 50% deposit; a 50% payment of the value of your total order. This will be a non-refundable deposit of the hire of our crockery & accessories; this is will kept in the terms of any cancelations.

Upon signing you are fully responsible for the care of all items and are expected to return them to Plate to date in the same appearance that we supplied it to you in.

The remaining balance of your hire will then be payable one week prior to your delivery date. We provide a service of delivery of all goods from plate to date for your special occasion, these costs will be worked out once we have your address of the venue, and the cost will be calculated according to the mileage.

Please bring to our attention any problems with your delivery at this time. We advise you if you have any queries to take photos on your phone.. just for your own record. Plate to date will be happy to deal with any discrepancies you feel unfair or damages that are apparent when delivered, if it's not your fault don't worry it's our problem and we will fix it for you, after all it your special day and we are here to make it as pleasurable as it can be, stress free & as perfect as it can be x

I also provide my services to set up your event in merchandising & organising of all items purchased from plate to date. This will be an additional cost for my time that I will spend on site organising and designing. These fees will be discussed once we have further details to your booking.

In addition there will be a £100 deposit, this is a standard breakages & damages deposit; which is payable at the same time as your balance but with a separate transaction. This will kept in a secure account & returned once all items have been checked and the order is deemed to be complete in good order on return.

If there are any damages or breakages upon return of your order, each item will be deducted from the £100 deposit in the secured account. This will be according to our product list as shown on the website & in our signed agreement of purchases to your hire from plate to date.

We kindly ask that you check your items carefully upon delivery and sign the accompanying delivery note accordingly.

All of your items will be packaged carefully and must be returned to plate to date having been repackaged with care and placed back into their original boxes or in any other means of storage that we provide. We would appreciate all items being rinsed and lightly dried; with all surfaces clean of food and water before repackaging. Please make sure that any linen, table clothes & napkins are dry and free of food debris before being packed away.

We are very happy to take care of the full cleaning & polishing of all items upon their return. We provide a washing up & polishing service for all of your vintage crockery & glassware; this will only be provided when requested at the time of order. We are also happy to collect all goods after you have finished with them.

This service will be charged at 25% of the value of the total hiring charge. You do have the choice to return all items cleaned & washed in the same appearance that we provided them to you in... please take note that Bone China items cannot be put through a dishwasher.

Damage caused by cigarettes, candle burns, or heavy staining will be charged at full replacement cost which is £10 per table cloth & £2.00 per napkin.

Liability of items

Plate to date will accept no responsibility for damage or injury caused to person or product as a result of this hire arrangement, unless negligence on the part of plate to date can be shown.

All goods are hired and are the responsibility of the hirer until they are returned to Plate to date.

To be drawn up between both parties a signed agreement of goods hired with stated contact agreements to breakages, injuries, deposits, delivery, services & returns, to be on hand on the date of return when we check in the delivery of your special occasion.

We will contact you once all items have been carefully washed, calculated & checked back in. this will be to discuss your return of deposit & if we have any further issues or queries with your returns to plate to date.. We thank you for your custom & we hope that you were satisfied with our services.

Plate to date is grateful that you chose us to be a part of your special day; we look forward to welcoming your custom again for any of your shindigs & shenanigans in the future.

Vicky & mark

Plate to date xx